How to use the Epic electronic health record (EHR) system with St. Charles Health System

User type	Epic tool	Functionality	Cost	Training	Resources needed	How to access	Contact for more information
Credentialed provider with St. Charles privileges	**Epic Hyperspace:** Go-live April 7, 2018	Full Epic functionality of the St. Charles Epic system	No additional cost	Classroom training provided at a St. Charles site	Comprehensive training, up to 12 hours, based on specialty	Via Citrix, with configuration assistance from St. Charles	Epic@Stcharleshealthcare.org
Private practice owner wanting to use Epic as their EHR	**Community Connect:** Hyperspace, leveraging the St. Charles Epic system. Project requests accepted after April 7, 2018	Full functionality of the St. Charles Epic system, with limited customization for your organization	Partially subsidized by St. Charles; less than the cost of a full EHR implementation	Classroom training provided at your facility or a St. Charles site	A large investment of time and money, but with the benefit of not having to maintain your own EHR system and possibly reducing current EHR costs	Via Citrix, with configuration assistance from St. Charles	CommunityConnect@Stcharleshealthcare.org
Staff support for a St. Charles privileged provider	**EpicCare Link:** Go-live April 7, 2018	See a read-only version of the patient's chart, send and receive messages, send and receive documents, place lab and x-ray orders, request a Release of Information, access notes for billing and care coordination, and set follow-up notifications	No additional cost	Via a combination of online tip sheets, scheduled webinars, events hosted at a St. Charles site or a visit to your facility	Allocate a small amount of time (around two hours) to self-teach, attend a webinar or spend time in person with EpicCare Link trainers who will visit your site or host an event at St. Charles	www.stcharleshealthcare.org/EpicCareLink	EpicCareLink@Stcharleshealthcare.org
Qualified organizations sharing patients with St. Charles							
Qualified third-party organizations (billers, payors, etc.) who have some interaction with St. Charles patients							
An organization already using Epic as a direct customer or as a Community Connect partner of another organization	**EpicCare Everywhere:** available now	Care Everywhere is used to exchange patient information between healthcare organizations.	No additional cost	No training is required to use this application	None	Via your Epic application (Hyperspace or EpicCare Link)	Epic experts at your organization to build a connection

St. Charles
HEALTH SYSTEM